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# get ready for **CONVENIENCE!**

*Indian Electric Cooperative prepares for launch of new website*

**Y**our life may be getting ready to get a little easier. On August 15, IEC will launch a new version of its website, built from the ground up with the needs of the member in mind. Tasks like submitting your meter reading, checking up on your account, researching your energy usage history, paying bills and signing up for any one of the many convenient billing options are now just a click away.

When Indian Electric Cooperative launched its first website at [www.iecok.com](http://www.iecok.com) in 2000, it became one of the first electric cooperatives in the nation to offer online account access and bill payment.

“Electric cooperatives have a long tradition of bringing technology to communities” said Terry Jech, IEC General Manager. “We are constantly looking for new ways to serve our members. By providing comprehensive services online, IEC brings a whole new level of service and convenience to our community.”

The new site, developed in-house, by Indian Electric’s marketing department is a product of extensive market research and technical collaboration.

“We’ve been developing sites for a wide variety of clients over the past few years,” commented Don Lawrence who heads up the technical side of IEC’s web development team. “The new IEC site is a product of what we have learned on other projects and the trends that we’ve seen develop within the industry. We’ve done our best to listen to what our members say they’d like to be able to do online and then stepped back to see what technology would best be able to deliver that service in a dependable and secure environment. This site will deliver the widest array of member options ever offered in the electric cooperative industry.”

Members logging onto the site will be able to log their meter readings; sign up for online billing, automated bill payment, average monthly billing and other billing options while also keeping a regular check on their billing and payment history. Information is submitted and data is accessed utilizing 128-bit encryption - the same security technology used for credit card transactions on sites ranging from Amazon.com to J.C. Penney.

The new [www.iecok.com](http://www.iecok.com) will also bring a wealth of information to your desktop. Need to know what the requirements are for expanding your service? Want to know more about your rates and just how your bill is calculated? Have questions about power quality, safety or what to do in case of an outage? All of this information and more will be available in our easy to navigate, fully searchable website. IEC’s official publication, *The Lamp*, and its archives will also be available for download.

“We received an overwhelming response with the first site we launched in 2000,” Jech said. “This upgrade reflects the things our members say they would like to see available online. This site will serve as something of an extension of our offices in Cleveland and Fairfax. Members will be able to access many of the same services 24 hours a day. We want our members to have access to online convenience whenever and where ever they want it and still know that a friendly and responsive service representative is just a phone call or short drive away. That blend of services is something that we stand behind here at IEC!”





# employee SPOTLIGHT Mike Allen

If you're a fan of local athletics, you've probably met Mike Allen. A longtime Cleveland resident, Mike has been an active supporter of Cleveland athletic programs for years.

He supports the electric system that keeps the lights on for our kids at the athletic fields and as supervisor of technical services for IEC also keeps the lights on overhead. Mike and the people he works with help keep everything running smoothly for IEC members by programming, troubleshooting, and maintaining all of the circuit breakers, transformers, and controls that deliver electricity to the homes, businesses and schools throughout Indian Electric territory. They work daily with the automated meter reading (AMR) system, load control system, and ensure all equipment is working properly on the IEC system.

Mike and his family moved from Kansas to Oklahoma in 1963. He graduated in 1968 from Cleveland High School where he met his wife, Cheryl.

He began his career in the electric industry working for an electric contractor who did everything from running cable for phone lines to building substations.

In 1973, he came to work as a lineman at IEC. When he became line foreman, he worked on jobs pertaining to electric devices so he would be prepared for a position in the meter department when the opportunity arose. In 1986, Mike transferred to the meter department and has since moved up to the position he has now.

"There's been a big transition in the past 15 years," Mike said. "Then, everything was mechanical and had to be repaired by hand. Now, most everything is electronic so we program our equipment with computers. We've had to learn a new set of skills. The computer is so valuable to us now – we depend on it heavily."

Mike and Cheryl are active members of Cleveland's First Christian Church where Cheryl is the church secretary. They have two sons, Ryan and Jonathan. Ryan has been in the navy for nine years since graduating from high school. He plans to join the National Guard in September and enroll at Oklahoma State University for the spring semester. Jonathan currently attends Tulsa Community College and plans to transfer to Northeastern State University where he will study to become a teacher and coach.



## THE LAMP

### Indian Electric Cooperative, Inc.

#### Office Hours

7:30 a.m. – 4:00 p.m.  
Monday through Friday  
918-358-2514

To report an outage call  
358-2514 or 1-800-482-2750  
(if you live outside the expanded Tulsa  
calling area)  
24-hour Service Center  
918-295-9520

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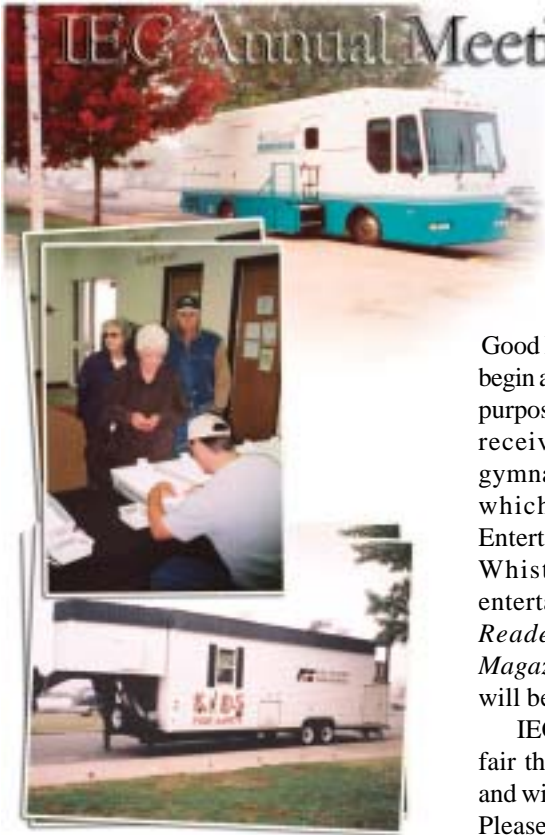
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- Postmaster: Send address changes to The Lamp, P.O. Box 49, Cleveland, OK 74020.

# IEC Annual Meeting - October 19



Join Indian Electric Cooperative members at the 2002 Annual Meeting of the membership at the Cleveland High School October 19th from 8:15 a.m. to 12 noon.

Meeting registration and the Good Neighbor Arts and Crafts Fair will begin at 8:15 a.m. in the high school multi-purpose room. After registration, you'll receive your gift as you enter the gymnasium for the business session which will begin at 10:00 a.m. Entertainment will be provided by The Whistler, a unique and talented entertainer who has been featured in *Reader's Digest*, *Dear Abby* and *Esquire Magazine*. Drawings for gifts and the grand prize will be held at the close of the business meeting.

IEC will take reservations for the arts and crafts fair through September 13<sup>th</sup>. Spaces are limited and will be reserved on first come, first serve basis. Please complete the reservation form below.



**August 3-8**  
**Pawnee Bill Cattle Drive & Wagon Trail**  
 Pawnee County Fairgrounds  
 Pawnee, OK  
 Sandy Beaudoin  
 918-762-2108

**August 8-10**  
**Dripping Springs Bluegrass Festival**  
 Dripping Springs State Park,  
 Okmulgee, OK  
 918-341-4689

**August 8-10**  
**Pawnee Bill Memorial Rodeo & Western Trade Show**  
 Pawnee County Fairgrounds  
 Pawnee, OK  
 Sandy Beaudoin  
 918-762-2108

**August 9-10**  
**Okmulgee Invitational Rodeo**  
 Claude Cox Rodeo Grounds  
 Okmulgee, OK  
 Roy or Vivian LeBlanc  
 918-756-4094

**August 10**  
**Pawnee Bill Memorial Smoke-Off**  
 OSTA Steam Park  
 Pawnee, OK  
 Sandy Beaudoin  
 918-762-2108

**August 15-17**  
**Annual Green Country Bluegrass Association's Bluegrass Festival**  
 Okmulgee, OK  
 Florence Rohr  
 918-288-6640, 918-756-5971,  
 918-341-4689

## Booth Reservation for the 2002 IEC Annual Meeting

*Organizations must be non-profit*

Organization: \_\_\_\_\_

Name of Contact Person: \_\_\_\_\_

Daytime Telephone: ( ) \_\_\_\_\_ Evening: ( ) \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Description of Product(s) to be sold or displayed: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Mail reservation form by September 13 to:**  
**Indian Electric Cooperative**  
**Attn: Cyndie Wood**  
**P.O. Box 49, Cleveland, OK 74020**

## Online Summer Safety Tips

The Defeat the Heat campaign, at [www.defeattheheat.com](http://www.defeattheheat.com) was created as part of the first-ever campaign to protect sports active kids from heat illness. Visit this site for prevention information and tips.

For those of you avid pet lovers who need some pet safety tips for the summer, visit the American Kennel Association site at [www.akc.org/love/dah/candt/sumtips.com](http://www.akc.org/love/dah/candt/sumtips.com). This site features summer health tips, summer safety concerns, beach trip safety tips, and swimming information for pets.

# Automated Bill Payment

Indian Electric's Automated Bill Payment program saves you time and money! With no checks to write; no searching for a postage stamp; and no need to stop at our office, you'll find you have more time to do the things you want to do. And it costs you nothing to participate in the program. Just fill out the sign-up form and send it along with your personalized voided check. Save time and headaches . . . Join now!

## HOW TO SIGN UP:

1. Write "VOID" on one of your checks.
2. Complete the short application form available at our office and on our site at [www.iecok.com](http://www.iecok.com)
3. Mail your application and voided check with this month's payment.
4. Check your IEC billing statement to verify that your Automated Bill Payment service has been started (allow 4-6 weeks).
5. Want more information? Call one of our member service representatives at 358-2514.

With Indian Electric's Automated Bill Payment program you still receive a statement each month, but your payment is taken out of your bank or credit union account automatically. The payment will be deducted approximately 10 days after billing date listed on statement. (Please allow approximately one billing cycle for first deduction).

You will know your Automatic Bill Payment has started when your statement reads, "BANK DRAFT DO NOT PAY." The statement will indicate the amount that will be deducted from your bank/credit union.

## Please notify IEC if:

- \*Change in bank or credit union
- \*Adding an additional service
- \*You have move from one location to another

## Hot Chicken Salad

- 2 – 4 cups of diced, cooked chicken
- ½ cup chopped onion
- 1 can water chestnuts, chopped and drained
- 2 cups diced celery
- ¼ cup chopped pimiento, drained
- 1 ½ cup mayonnaise
- 1 cup milk
- 1 can cream of chicken soup
- 1 can cream of mushroom soup
- 1 large can chow mein noodles
- Grated cheese

Put noodles in bottom of casserole dish. Combine all other ingredients except cheese and pour over noodles. Bake in preheated oven at 350° for 20 minutes. Top with grated cheese and bake 15 minutes more.

## Help Your Child Beat the Heat!

Summer is a great time for baseball and other outside sports. Children are more susceptible to heat related illnesses than adults. Did you know that a child can lose up to a quart of sweat during a two-hour sports game? Children absorb more heat from their environment than adults and are more susceptible to heat illness. The warning signs of dehydration include headaches, unusual fatigue and thirst.

Children should be sure to drink before, during and after outside activity and never wait until they feel thirsty to drink. If a child feels thirsty, their body is already dehydrated. The following fluid guidelines for children are recommended by leading health organizations:

**Pre Activity:** 12 ounces of fluid 30 minutes before activity begins

**During Activity:** Children under 90 pounds: 5 ounces every 20 minutes; Children over 90 pounds: 9 ounces every 20 minutes

**Post Activity:** Drink every 20 minutes during the first hour after activity to make up for fluid loss

Parents should remember the ABC's of preventing dehydration:

**A. Always drink before, during and after activity.**

**B. Bring the right fluids.** Research shows sports drinks, like Gatorade, hydrate best.

**C. Children need fluids** as part of the essential equipment for playing sports safely.



## PROTECT YOUR FAMILY WITH A STORM SHELTER FROM IEC!

Storm season in the IEC territory can be devastating. But, you can protect your family and your peace of mind with a pre-cast concrete storm shelter. Just call (918) 295-9564 for more information.

- Structure poured with minimum 6,000 psi concrete
- 6" vent
- Room for 8-10 adults
- Maintenance free!
- Double handrail on steps
- 10-year manufacturer's warranty
- 8" wind turbine for ventilation

**Delivered and installed for as little as \$59.99\*/month!**

*\*WAC. Some locations may require additional install fees due to soil conditions.*

